Swimlane Professional Services

Accelerating SOAR Value

Benefits of Swimlane Professional Services:

- Faster time-to-value
- Consultants experienced with security operations
- Leverage deep SOAR expertise
- Quickly automate and orchestrate across security solutions

Professional Services Expertise

Swimlane's team of professional services experts bring an unrivaled depth and breadth of knowledge around security operations and security automation, orchestration and response (SOAR) solutions. With decades of combined expertise and thousands of hours across hundreds of customers, we've standardized the most valuable services into flexible packages to offer our customers the fastest time-to-value.

Swimlane SOAR Implementation and Enablement Package

Swimlane SOAR Implementation and Enablement Professional Services is a packaged offering that speeds time-to-value with a predefined set of custom use cases and hands-on development and handoffs to train and empower customers to build and manage their own use cases over time.

The SOAR Implementation and Enablement Package includes 164 hours of professional services to include every implementation step across:

- Planning
- Installation
- Build-out of top three use cases
- Onsite training
- Remote management.

Swimlane Navigator Services

The Swimlane Navigator Services are designed to augment your staff and deliver the most value from your SOAR solution. As an add-on to other Professional Services packages, the Navigator Service is ideal for organizations that may be short-staffed, still developing platform expertise or desire rapid ROI from their security investment.

Navigator Services includes regular access to a Swimlane expert resource for 2 hours per week or as needed for optimized platform, new use cases, new integrations and expanded capabilities.

Swimlane QuickStart Package

The Swimlane QuickStart program significantly reduces the time-to-value of your SOAR solution by rapidly deploying the most common applications and Swimlane features, integrations and widgets.

The Swimlane QuickStart package includes 42 hours of consulting and training with delivery of the most commonly requested use cases and integrations, including:

- Alert & Incident Management
- Phishing Triage
- SIEM Triage
- Threat Intelligence/Indicators & Artifacts
- Swimlane Health & Maintenance Operations
- Four Swimlane Admin Certifications

About Swimlane

Swimlane is at the forefront of the security orchestration, automation and response (SOAR) solution market. By automating time-intensive, manual processes and operational workflows and delivering powerful, consolidated analytics, real-time dashboards and reporting from across the security infrastructure, Swimlane maximizes the incident response capabilities of over-burdened and understaffed security operations.

The unified defense platform offers a broad array of features aimed at helping security operations centers (SOCs) to address both simple and complex security activities, from prioritizing alerts to remediating threats and improving performance across the entire organization.